

Service Release Notes

Version 26.6.2 – 6 October 2026

Modules Affected

[Academic Reports](#), [Analysis](#), [Attendance](#), [Attendance PxP](#), [Dashboard](#), [Enrolments](#), [Enterprise Setup](#), [Fees and Billing](#), [Interviews](#), [Kiosk](#), [Markbook](#), [Messaging](#), [Portal](#), [REST API](#), [Resource Booking](#), [Timetables](#), [Wellbeing](#)

Academic Reports

[performance] Academic report rollovers and student imports

Long-running academic report rollovers and student imports now run in the background where required, reducing timeout errors and improving reliability.

Analysis

[fixed] Academic results graph displays grades correctly

Grades are now aligned correctly in the Student Academic Results by Subject graph, with subjects that do not have a grade clearly displayed as 'N/A'. This fix also removes unnecessary values from the Y-axis and ensures results are accurately represented.

Attendance

[fixed] Absence response exports

You will no longer see blank fields in 'All Responses' exports when exporting absence responses. Absence response exports now generate with complete and correctly formatted data, such as student name.

[fixed] Attendance rolls no longer become unresponsive when marking attendance

You will now be able to open and mark attendance rolls without the page loading indefinitely.

[fixed] Transport Change Request comments

Special characters, including commas and apostrophes, now display correctly in Transport Change Request comments when viewed in the School Attendance module. This ensures comments are no longer displayed as encoded characters or truncated incorrectly.

Attendance PxP

[fixed] Multi-period class roll submission

You will no longer experience an error when submitting a multi-period class roll in affected scenarios where attendance data could not be processed correctly. This ensures attendance can be recorded consistently across both single-period and multi-period views.

Dashboard

[fixed] Adding or editing dashboards

You no longer encounter an error message when a user attempts to add or edit their own dashboard.

Enrolments

[new] Additional field CSV importer

Setup | Imports | Import Additional Fields

You can now bulk import values into custom student, staff and household additional fields using a CSV file, so you can quickly populate existing data and reduce manual data entry.

- Import values for a single additional field at a time
- Download field-specific CSV templates
- Preview and validate data before importing
- Validation for dropdown, text, date and yes/no field types
- Detailed error reporting to help identify and correct invalid records

Enterprise Setup

[fixed] Student identification fields and search results in Demographics (ESF schools only)

Demographics

You can now enter special characters in HKID and Birth Certificate fields. You will no longer see valid students incorrectly identified as invalid in search results when a Student Key is available in Demographics.

Fees and Billing

[improved] Access Fees, Billing & Payments module while Xero integration issues are being resolved (Independent and ACTEDU schools only)

You are no longer blocked from accessing the Fees, Billing & Payments module if there is an issue with your Xero integration (e.g. if the Xero access token is failing to refresh successfully). This ensures that school staff can continue to use unaffected areas of the module while the issue is being resolved.

Interviews

[improved] More control when cancelling interview bookings

Interviews | Booking Overview

You can now choose whether cancelling an interview booking also marks the time slot as unavailable, so you can decide whether to reopen the slot for new bookings or keep it blocked.

Kiosk

[fixed] Staff sign-in via kiosk

You will no longer encounter an error when entering a staff ID and pressing Enter during staff sign-in on the Kiosk.

Markbook

[fixed] External tasks can now be added without save errors

You will no longer encounter an SQLSTATE error when creating and saving external tasks in Markbook, so your external tasks can be added successfully.

Messaging

[fixed] Messages with special characters in message

Messaging | Outbound Messages

Messages with special characters in the message now send successfully and are no longer stuck in the 'Awaiting Dispatch' status.

Portal

[improved] Easier access to parent app downloads

You can now access a QR code download page from the Parent Portal login and dashboard pages, making it easier for parents to download the mobile app. This is available for both Sentral for Parents and school-branded parent apps, so parents can quickly install the correct app on their iOS or Android device.

[fixed] Access to Family Keys page

Portal Console Setup | Parents | Family Keys

You no longer encounter an error when accessing the Family Keys page to ensure family key administration can be completed successfully across all tenants.

REST API

[improved] Dashboard: Exposed publish date and year level attributes for Daily Notices endpoint

You can now access publish date and applicable year level information for Daily Notices, so you can present and filter notices more accurately for the right audience.

[fixed] Dashboard: Notice receivers endpoint outputs recipients for newly created notices

This fix ensures the notice receivers endpoint `/v1/dashboard/dashboard-notice-recipient` outputs recipients for newly created notices, even when users have not yet interacted with the notice.

Resource Booking

[improved] Dynamic tile scaling for class tiles

Resource Booking | Resource Calendar UI

A class tile shown on the resource calendar now scales in larger size if the tile represents multiple classes.

Timetables

[fixed] Duplicate student records in submitted composite rolls

Students no longer appear twice in a previously submitted PxP composite roll after they are moved to another class within the same composite. This prevents duplicate student entries in submitted composite rolls and helps maintain historical roll data when students change classes within the same composite.

[fixed] Last sync time displays correctly for multi-campus timetable files

You will now see the correct last sync time displayed for newly created campuses using multi-file, multi-campus timetable synchronisation. This ensures sync status information is accurate, so you can more easily confirm that timetable data has been imported successfully.

Wellbeing

[fixed] Duplicate wellbeing email notifications

You will no longer see duplicate emails sent when the 'Send Email Notification' button is clicked multiple times for a Wellbeing letter. The send action is now disabled after the initial click, ensuring only one email is sent per notification and reducing duplicate communications for recipients.

[fixed] Removed wellbeing recipients no longer receive notifications

Users no longer receive Wellbeing notifications after they have been removed from a recipient group. This ensures notifications are only sent to current recipients, improving communication accuracy and reducing the risk of notifications being sent to unintended users.